



Client E is a 62-year-old Asylum seeker from Syrian Arab Republic, he accessed support from ICOS with several needs affecting his day to day wellbeing and access to essential services.

During his sessions with ICOS, he was supported with a referral for support with essential clothing to Fiscus an organisation dedicated to relieving poverty, providing crisis support for individuals and families experiencing hardship. Through this referral he was able to access items including tops and jeans. In addition, the client was provided with information relating to dental surgery as they required dental care.

As part of a wider support, the client was also given a sim card, helping them maintain access to communication and essential services.

Through these sessions, ICOS helped the client address their barriers, including access to healthcare, communication, and clothing. This improved the lifestyle and day-to-day wellbeing of Client E, making him more independent.