



Client C is a 36-year-old man who accessed support from ICOS while unemployed and experiencing difficulties securing employment. He was seeking opportunities to improve his financial stability and become more independent.

During his sessions with ICOS, Client C was provided with information about a suitable warehouse employment opportunity. He was supported throughout the application process, including completing the necessary online forms and understanding the requirements of the role.

Following this support, Client C successfully progressed through the recruitment process and received an employment contract for the warehouse position. The support provided by ICOS enabled him to navigate the employment application process and secure a job opportunity. This made him more financially resilient and also improved his employability for future roles.