



FO came to ICOS in February 2022 seeking support with finding a job and updating his CV. After an initial conversation and having reviewed his CV, the project worker and the client decided to create a new one, and from that point, they started working together. ICOS staff also found out that the client would like to find a part-time job as he is an international student.

A week later, the project worker created a new CV for him and the client came for a second appointment. During this meeting, the project worker explained the easiest and most effective ways of applying for jobs, uploaded his CV on Indeed App, sent a digital version to his email, printed a couple of copies and advised him to distribute them in restaurants, cafes, shops, because these were the places where international students are most often employed. FO didn't know what kind of job he was looking for, but one of his areas of interest was the care sector, so the project worker suggested searching for appropriate recruiting agencies employing in the care sector. ICOS employee rang them on the client's behalf and asked if any part-time job opportunities were available. Afterwards, they applied for jobs.

The project worker was in constant telephone contact with FO, and whenever there was an opportunity or offer that might interest him, she contacted him immediately. Such as after participating in a job fair, she suggested to the client that she could send his CV to one of the employers (Dickson's) that employs many part-time students.

FO using his new CV, and advice and tips he received, the client got a job as a carer after weeks of trying. His employer provided him with healthcare training. He admitted that his interpersonal skills have improved e.g. empathy, work ethic, confidence, teamwork, and time management.