



## Northumbrian Water Case Study 1

A (aged 39, originally from Poland, male), approached ICOS in October 2023. He was looking for work, but was facing barriers including not being aware of how to look for work, having limited experience of looking for work in the UK, and not having an up to date, well-written CV. Despite the fact that he had recently passed his HGV driving licence, he was getting no response from potential employers when applying for work.

A and his project worker- Ewelina, set up the initial meeting and at the meeting, jointly agreed the next steps. Ewelina worked with A to analyze his strengths and weaknesses and design ways of addressing them. Thereafter, they created a new CV, making sure that all of A's skills and experience well included and well explained to the potential employer. This task necessarily included ensuring that experience and qualifications gained abroad could be understood by a potential employer. A and Ewelina also wrote a personal statement, which provided potential employers with a short and to the point explanation of A's main strengths. Additionally, a new covering letter was also created, showing the motivation of A as the candidate.

A has started applying for work using the updated CV, with advice from Ewelina, and in January 2024, he was successful in gaining a full time job as a lorry driver.