



Case Study: RS

RS has joined her journey on wise steps back in January 2020. She originally has come from Turkey and received a refugee status in the UK. RS was a certified accountant in her home country and has been very motivated to peruse her career as an accountant in the UK but first she wants to learn English language which has been the biggest challenge for her.

Since starting her journey RS has been referred to JET for ESOL classes as well as receiving one-to-one English language support with a tutor and attending classes organised through ICOS. As a result, RS' English language skills have improved enormously, she has learned many new words, how to structure sentences well and her confidence has improved a lot.

Additionally, RS has started attending online training and webinars on accountancy so she could learn more about the British accountancy system and learn phrases in English which will be useful for her future plans and development.

RS has achieved a lot during her time on Wise Steps due to her high motivation and determination to learn. RS will continue to study English until she feels confident enough to continue with studying accountancy or taking up employment.