

BACK IN CONTROL

Agnieszka's case study

Agnieszka is originally from Poland. She is a victim of a modern slavery and was referred to ICOS by another organisation for a long-term support. ICOS have helped her to deal with many problems.

Firstly, her project worker was helping her with the accommodation. They register her on a Gentoo website. Together they been looking for a house and they been applying for it. After a while she received a house offer and she accepted it. ICOS helped her with all the paper work and her project worker contacted Sunderland City Council about help with furniture and cooker.

Next ICOS worker helped her with finding employment. He offered help with creating CV and applying for a job. She applied for a few jobs. They went together to a hotel in Sunderland to hand in Agnieszka's CV.

They also needed sorting out issues relating to Leave to Remain Card which has been expired. To help Agnieszka with Settlement Status, our project worker referred her to other organisation which was supporting her in that case.

Because she was struggling financially, ICOS help her to apply for Universal Credit. After a while, the application was accepted and the client started to receive Universal Credit payments. Project worker was arranging food parcels, phone top-up and food vouchers for her.

Fortunately, the perpetrators of her slavery were arrested and the case has now come to an end.

Agnieszka said: "ICOS was very supporting and helpful. I don't think I can go through really bad times without them. Now I'm in different place then I was couple years ago".